

Fayetteville Public Works Commission

SMART Electric Water Heater Application

Important: Customer is responsible for the installation and set up of the smart electric water heater.

A copy of the itemized invoice/receipt must be attached.

Renters are NOT eligible for this program.

Eligibility Requirements

1. Applicant must be an active PWC residential TOU or non-residential small power TOU electric customer in good standing
2. Applicant must be account holder of record where the water heater is installed.
3. Applicant must purchase a smart electric water heater that is Wi-Fi connected.
4. Applicant must have Wi-Fi service.
5. Applicant must purchase a electric water heater that has capacity of 40 gallons or more OR is a tankless water heater.
6. Applicant must submit original or copy of the paid and dated receipt or invoice within six (6) months of purchase and installation.
7. Applicant is eligible for one (1) qualifying smart electric water heater bill credit per service address.
8. Applicant must submit all paperwork required of this Program (email: customer.programs@faypwc.com)
9. Applicant must agree to Terms and Conditions of this Program

Applicant Information

Account Number: _____

Account Name: _____

First

Last

MI

OR

Account Name (Business): _____

Address: _____

Street Address

Apt. #

NC

City

State

Zip Code

Phone: _____

Email : _____

Active Wi-Fi Service: ☐

Mobile Number: _____

with area code

☐

Rent

☐

Own

Signature

I have read, understand, and agree to the Program Terms and Conditions, disclaimers, limitations of liability and release as it pertains to this Program. I declare under penalty of perjury of the laws of the State of North Carolina that all of the information provided herein is true to the best of my knowledge. I hereby certify that I am the authorized account holder at the address listed above.

Signature of Applicant: _____

Customer/Account Holder Signature (REQUIRED)

Date: _____